

**Position:** Director of Technology Development

**Location:** 4 METROTECH, BROOKLYN, NY

**Job Number:** 249284

**ORGANIZATIONAL PROFILE:** As part of the Mayor's Office of Operations, the Office of Health and Human Services is the City's go-to resource for harnessing digital tools and capabilities to improve the lives of low-income and vulnerable New Yorkers, with the policy, management and technical expertise to help produce better outcomes for residents.

The unit currently operates HHS Accelerator, Worker Connect, and ACCESS NYC.

HHS Accelerator is a transformational initiative to reengineer, simplify and speed the procurement process for City agencies and client and community based service organizations by implementing a series of policy reforms, restructuring of rules and regulations, centralizing portions of procurement oversights and building a web-based system to support these reforms to dramatically shift the City's procurement of health and human services.

Worker Connect, a data sharing technology that allows case workers to see real-time information about clients drawn from multiple City sources. Users only access information that they have been authorized to view based on their role and all applicable laws and regulations.

**JOB RESPONSIBILITIES:** Mayor's Office of Operations, Health and Human Services-Connect (HHS-Connect) is recruiting for one (1) Computer System Manager M-II to function as a Director of Technology Development who will:

- Deliver first in class digital services that meet user and City needs.
- Build and lead a small team of application developers and system administrators to create quality deliverables and services using Agile methodology.
- Work closely with the Design and Data teams to coordinate the design and development of integrated digital services that achieve high-quality user experience objectives. Coordinate application development work with the Director of Technology Operations and DoITT to ensure the availability of all infrastructure elements, hardware devices and software necessary to support the creation, storage, management, and accessibility of digital content.
- Contribute to carrying out the principles and tactics in the NYC Digital Playbook.
- Manage vendor work scope, resources and project execution and delivery.
- Set and oversee management of project deadlines and schedules.
- Oversee knowledge transfer and training for maintenance of systems.
- Lead and advocate for IT and digital systems that support how the City does business now and in the future.

- Guide the technical direction and strategy for the organization, including development for digital and service innovation projects.
- Foster innovation in technologies to solve key business challenges and serve as a subject matter expert for digital technology.
- Build and strengthen partnerships with City agencies and key stakeholders to enhance, supplement and shape Citywide digital and technology strategies.
- Define the strategy and business priorities for technology solutions, making sure that services are fully supported by the right architectures and systems.
- Bring a deep knowledge of the technology landscape and marketplace to the City, and make sure the City effectively uses modern standards and solutions.
- Create annual budget for the technology related personnel, infrastructure, licensing and contracting.
- Manage and advise in special technology projects and initiatives.
- Lead necessary analyses to further the direction of enterprise IT.

**PREFERRED SKILLS AND/OR QUALIFICATIONS:**

- Experience in systems development lifecycle (SDLC) and Agile project delivery.
- Understanding of the City's technical environment and experience working closely with DoITT or public IT infrastructure.
- Direct experience developing budgets, preferably in government environments.
- Demonstrated experience managing diverse staff and functional areas.
- Outstanding organizational communication, collaboration and team building skills and ability to function in a matrix environment with collaborative decision making.

**ADDITIONAL INFORMATION**

Master's degree in information systems, technology or equivalent preferred with 7-10 years of experience in digital services and technology innovation

**SALARY:** Commensurate with experience.

**TO APPLY:** Click ['HERE'](#) and follow the instructions provided.

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NEW YORK CITY RESIDENCY IS REQUIRED WITHIN 90 DAYS OF APPOINTMENT**

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