Position Title:  Policy Advisor, Health Care Delivery

Job ID Number:  26992

About the Office
The Office of the Deputy Mayor for Health and Human Services (HHS) advances New York City’s efforts to coordinate system transformation across the City’s public health care system, expand access to social services for all, and ensure that agencies that oversee the City’s most vulnerable populations, including children in foster care and families living in homeless shelters, are run compassionately, equitably and effectively. With a portfolio that amounts to approximately $24 billion, the Office of the Deputy Mayor for Health and Human Services has an unprecedented opportunity to implement bold initiatives within and across twelve City agencies and Mayor’s Offices that include the Administration for Children’s Services (ACS), Center for Innovation through Data Intelligence (CIDI), Department for the Aging (DFTA), Department of Health and Mental Hygiene (DOHMH), Department of Homeless Services (DHS), Human Resources Administration (HRA), Mayor’s Office to End Domestic and Gender-Based Violence (ENDGBV), NYC Health and Hospitals (H+H), NYC Unity Project, NYC Children’s Cabinet, Office of the Chief Medical Examiner (OCME), and the Office of Food Policy.

About the Role
Working in the NYC Mayor’s Office at City Hall within the Office of the Deputy Mayor for Health and Human Services, the Policy Advisor for Health Care Delivery will focus on key issues facing NYC Health + Hospitals (H+H), the City’s public health care system, and the Mental Hygiene division at NYC Department of Health and Mental Hygiene (DOHMH). This person will work on health care delivery system issues at large, and will also support HHS’ particular focus on behavioral health, substance use disorder treatment, and correctional health care services.

The Policy Advisor will work to support H+H, the nation’s largest public health care system that provides comprehensive behavioral health and substance use treatment services:
- Continuing the implementation of the City’s transformation plan that focuses on improving health outcomes and financial stabilization of H+H.
- Advancing the Mayor’s Guaranteed Health Care initiative including NYC Care.
- Advising on how to optimize care coordination with Correctional Health Services, the division within H+H that provides health care services in NYC jails.

The Policy Advisor will work to support DOHMH, one of the nation’s oldest public health agencies:
- Continuing the implementation of HealingNYC: Preventing Overdoses, Saving Lives, a comprehensive plan announced in March 2017 to invest $60 million annually to reduce opioid overdose deaths.
- Advancing the delivery of citywide mental health services.
- Coordinating interagency 30 day review of intensive mental health treatment utilization including but not limited to the use of Kendra’s Law, Mobile Treatment Teams, and NYC Safe.

Additionally, the Policy Advisor will liaise from our office to ThriveNYC, which addresses the unmet mental health needs of New Yorkers. The Policy Advisor will also participate in City working groups and task forces, including the NYC Crisis Response and Prevention Task Force and the Mayor’s Task Force on Cannabis Legalization. The Policy Advisor will keep abreast of city, state, and national health care policy and market trends to determine their impact on care delivery efforts across the City.
Job Responsibilities:
The Policy Advisor for Health Care Delivery will:

• Work with the Senior Advisor for Health Care Delivery to help drive the overall H+H transformation plan; including providing oversight on H+H’s program design and implementation, managing intersectional work with other City agencies such as real estate development and social service integration, and providing advice on financial sustainability of health services.

• Work with the Senior Advisor for Behavioral Health Integration to advance behavioral health as well as correctional health policies and programs to improve health outcomes for New Yorkers with mental health and/or substance misuse needs as well as detainees in NYC jails.

• Work with the Chief Strategy and Innovation Officer for Health to advise the Deputy Mayor and key staff at City Hall on strategic direction in health policies that impact health care providers in NYC.

• Generate policy briefings and project-related documents including schedules, project work plans, meeting agendas, minutes, governance charts, and roles and responsibilities documents.

• Ensure robust reporting, tracking, risk identification and management, and appropriate synthesis of issues for the Deputy Mayor and other key staff as required.

• Liaise with appropriate agency leadership and with key staff at City Hall.

• Actively resolve roadblocks and challenges as appropriate and escalate issues as needed.

• Ensure appropriate engagement with external contributors.

• Oversee the work of Policy Analyst(s) within the Deputy Mayor’s office.

Qualifications:

• A strong knowledge of health systems in New York City;

• Proven record of effectively managing complex, interdisciplinary projects involving multiple stakeholders;

• Proven record of managing competing priorities in a high pressure environment;

• Enthusiasm for working in a fast-paced, collaborative, and dynamic team culture;

• Ability to interface with executive-level management and deliver senior-level presentations;

• Ability to think creatively and clearly communicate complicated issues;

• Ability to complete work independently with broadly defined work objectives;

• Strong written and verbal communication skills;

• A demonstrated commitment to health equity and public service;

• A master’s degree in health administration, public health, public administration, public policy or related fields, and at least two years of related professional experience; or a bachelor’s degree from an accredited college, and at least five years of related experience.

Salary:
Commensurate with experience

To Apply:
Please submit a resume, cover letter and three (3) references to Candidate Application.

New York City Residency Is Required Within 90 Days of Appointment

The Office of the Mayor and the City of New York are equal employment opportunity employers. Women, people of color, LGBT individuals, veterans, and people with disabilities are strongly encouraged to apply. Opportunities for advancement exist, and the Office of the Mayor is committed to helping staff to develop and grow.

For current job opportunities in the NYC Mayor’s Office visit: MO Job List

If you are a qualified individual with a disability or a disabled veteran, you may request a reasonable accommodation if you are unable or limited in your ability to access job openings or apply for a job on this site as a result of your disability. You can request reasonable accommodations by contacting Human Resources at HR@cityhall.nyc.gov.